

Webinar: CISA's Power of Hello and De-escalation Program

CISA will host a webinar on its Power of Hello and De-escalation Program on **Tuesday, April 11, 2023, at 12 p.m. CST.**

CISA leads the national effort to understand, manage, and reduce risk to our cyber and physical infrastructure. CISA provides access to a multitude of capabilities that can enhance security posture in a cost-effective and informed manner. To augment security beyond traditional protective measures, organizations can enable their security and non-security personnel to reduce risk through non-confrontational techniques.

This presentation will discuss CISA's Power of Hello and De-escalation Program. These resources empower employees to identify suspicious activity, navigate the threat of potentially escalating behavior, and take measures to stabilize or de-escalate the encounter. The presentation will also discuss how to report the situation to an organization's multi-disciplinary threat management team or directly to local law enforcement.

This webinar is part of CISA's [Emergency Services Sector \(ESS\) Resilience Development](#) Webinar Series, a quarterly webinar series facilitated by CISA's Emergency Services Sector Management Team that focuses on topics of interest to ESS stakeholders. The target audience for this webinar series is homeland security, public safety, emergency management, and emergency response personnel.

No advanced registration is required to join this webinar. Save the date and go to CISA's Homeland Security Information Network (HSIN) Connect Room for this webinar at the scheduled time to join: <https://share.dhs.gov/powerofhello/>. A HSIN account is not required to join; participants may enter the room as a guest.

For more information or to seek additional help, contact the Emergency Services Sector Management Team at EmergencyServicesSector@cisa.dhs.gov.